

Virtual Visits

Meeting with a provider by video visit is a convenient way to receive care without coming to the hospital or clinic in person.

You can use Chrome web browser on your desktop or a mobile device application to start a video visit. (**Firefox is not supported**) Mobile devices are great options because most already have the appropriate camera and microphone setup for video visits. To get started, download the [Skagit Regional Health MyChart mobile app](#) from the Apple App Store or Google Play store.

Using MyChart Video Visits

Launch a Video Visit

1. At least fifteen minutes prior to your video visit appointment, log in to the Skagit Regional Health MyChart app or web page and tap the [Appointments or Visits](#) icon on the home screen.
2. Your scheduled video visit appears in this list. Tap it to open the details.
3. Tap **Begin Visit** to ensure you're able to connect.
4. The **Amwell** app will launch and prompt you to download or open the meeting. Choose to open your meeting
5. If the connection is successful, you'll be placed in a virtual waiting room. Your provider will be with you shortly!

